

# Capability Statement

## ABOUT MYRTEC

Myrtec is an all Australian IT services provider based in Newcastle NSW, and has delivered IT systems and services to our customers Australia wide since 2009. We have extensive experience supporting business technology, both on-premises and in the cloud. We understand what businesses need from their IT systems: **protection, reliability, scalability and affordability.**

## CORE COMPETENCIES

- Proactive IT Systems Maintenance
- IT Helpdesk & Support
- Workflow Automation
- Microsoft Surface for Business
- Microsoft 365
- IT Projects & Strategy
- Google Workspace
- Integration
- Teams Calling
- Cyber Security
- IT Hardware
- Licencing
- Training
- Backups

## CERTIFICATIONS

- Microsoft Silver Partner
- Google Cloud Partner
- Amazon Web Services Partner
- Connecting Up IT Partner
- Sophos Silver Partner
- Prequalified ICT Services provider for the NSW Government
- All staff have a National Police Check

## FEATURED CUSTOMERS



NFP (300 staff) | Accounting (15 staff) | Employment (60 staff) | NFP (30 staff) | Legal (35 staff) | Marketing (40 staff)

## TECHNOLOGY PARTNERS



Managed IT  
+ Technology Advisory.

a. Newcastle | Maitland | Central Coast  
w. myrtec.com.au  
p. 02 9146 6330  
e. hi@myrt.ec